

IMPORTANT TIP!

Dear Customers from outside the European Union!

Here you will find tips on how to best return goods to Poland to ensure they reach us without getting stuck at Customs.

1. Send the package via regular Post. A registered letter is the cheapest option

2. Send the package to the following address:

Name: Aldona Karcz

Street: Biała Droga 107H

Postal code: 34-122

City: Wieprz

Country: Poland



IMPORTANT: If you want to avoid additional fees, do not include the brand name (MAGICAL SHOES) in the address.

3. Mark the package as a GIFT.

4. In the package description, DO NOT write "SHOE RETURN," just write "SHOES."

5. If you want to avoid additional fees, declare the package value as no more than 39 USD.

Packages held at Customs, or those sent with recipient payment, will be returned to the sender.

We encourage you to follow this instruction, as our experience shows that this method works, and the packages reach us without any problems. Of course, you may choose a different return method and not follow our suggestions, but please note that this is just advice on how to avoid additional costs and return the goods to us smoothly.